COVID-19 UPDATE FAQs

1. **Is the Georgia Society of Dermatology and Dermatologic Surgery’s (GSDDS) Congress of Clinical Dermatology still taking place?**
   
   YES, the Congress of Clinical Dermatology is proceeding as planned, May 22-25, 2020, at the Hilton Sandestin in Miramar Beach, FL. The GSDDS is committed to creating a safe, exciting and customized experience focused on innovation, education and collaboration for all participants.
   
   This is, of course, an evolving situation. The GSDDS’ planning team meets daily to discuss information related to the emerging details. Participants will be updated as more information is available and are encouraged to check the CDC website for updates and follow the World Health Organization’s (WHO) travel advice.

2. **What steps are the GSDDS, Congress of Clinical Dermatology and the Hilton Sandestin Resort taking to help build confidence among attendees?**
   
   Hand sanitizer stations will be available at key points throughout the Hilton Sandestin Resort, particularly in high-trafficked areas. The Congress of Clinical Dermatology encourages all attendees to stay informed on the basic protective measures the public can take, such as the ones listed by the WHO.
   
   This year, the meeting is handshake-free to minimize the potential transmission of any illness. An elbow-bump greeting is encouraged.

3. **Are there recommended travel and health safety tips to consider prior to arriving in Florida?**
   
   Attendees should not attend the Congress of Clinical Dermatology meeting if they are feeling unwell and should monitor the Florida Department of Health and the CDC travel guidelines and the WHO advisories prior to their departure.

4. **Where can attendees learn more about the meeting schedule and any cancellations due to COVID-19?**
   
   The latest information about the meeting, educational programming and exhibit hall activities are found on the GSDDS and Congress of Clinical Dermatology websites.

5. **My institution or country has suspended travel. How do I cancel my registration?**
   
   Please contact the GSDDS/Congress of Clinical Dermatology staff.

6. **I changed my travel plans because of COVID-19. Can I get reimbursed for my registration?**
   
   At this time, Congress of Clinical Dermatology will accommodate cancellations and refunds for attendees who are restricted from entry to the United States as defined by the CDC. Standard cancellation fees apply to those not from those restricted areas. The GSDDS/Congress of Clinical Dermatology Cancellation Policy is as follows:

   The following is the refund/cancellation policy for all registered attendees of the Congress of Clinical Dermatology:

<table>
<thead>
<tr>
<th>Registered Attendees:</th>
<th>Registered exhibitors:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cancellation by April 30 - $100 cancel fee</td>
<td>Cancellation 30 days or more prior to meeting - 50% refund</td>
</tr>
<tr>
<td>Cancellation after April 30 - No refund</td>
<td>Cancellation 29 days or less before meeting - No refund</td>
</tr>
</tbody>
</table>

(updated 3/17/20)